SARA HEBERT

MARKETING & COMMUNITY FOR GAMES

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ABOUT

For over a decade, I've worked with creative people to find audiences for their stories. From Academy Award-winning studios to tiny businesses, I've dug deep to find a special spark in every project so it can find an audience.

As a community-driven marketer, I believe every game, film, book, and creative work is most successful when it inspires people to be better humans.

SKILLS/TOOLS

Go-To-Market Strategy · Market Research · Social Strategy & Listening · Community Management · Content Strategy Brand Management · Game Publishing · Release Management Paid Social · Public & Media Relations · Paid & Organic Influencer Marketing · Podcast Production · Video Editing · Graphic Design · Crisis Comms · Internal Comms · Email Marketing HTML/CSS/JS · WordPress

EDUCATION MASTER OF ARTS UNIVERSITY OF DENVER

DIGITAL MEDIA STUDIES Thesis: "Digital Memorialization: Collective Memory, Tragedy, and Participatory Spaces"

BACHELOR OF ARTS CENTENARY COLLEGE OF LA

STUDIO ART & COMM Magna Cum Laude

SELECT WORK EXPERIENCE

NIGHT SCHOOL: A NETFLIX GAME STUDIO

PUBLISHING & MARKETING LEAD (2022 - CURRENT) COMMUNITY DIRECTOR (2021 - 2022)

Crafts and delivers all go-to-market plans, including **OXENFREE**'s launch on Netflix in over 30 languages, **OXENFREE II: Lost Signals**' global launch across consoles, PC, mobile, and physical merchandise. Spearhead marketing and publishing for indevelopment and catalog titles (**Afterparty**, **Next Stop Nowhere**). Created the largest post-launch lift in OXENFREE I sales in seven years, exceeding launch units by 20%.

Lead publishing partnership efforts, securing significant co-marketing, launch featuring, social/asset support, etc. Cultivate and deepen first-party partnerships.

Serve on the strategic studio leadership team. Manage, mentor, and motivate teammates across disciplines and sister studios. Led through the thrilling ambiguity of an acquisition by Netflix, sunsetting our publisher, and rapid growth from 18 full-time employees to 52.

Oversee vendors and partners across communications, public relations, influencer relations, creative assets, branding, paid media, user acquisition, ASO, social, websites, and customer support.

Advise and guide early concept projects, delivering insights across audience, genre, competitive titles, and marketplace trends, for our games and transmedia opportunities.

FLIGHT SCHOOL STUDIO

MARKETING DIRECTOR (Contract, 2017 – 2021)

Planned and executed launch strategies for self-published VR, PC, console games, and location-based entertainment: Emmy-nominated **Manifest 99**, **Island Time VR**, **Creature in the Well, Stonefly,** and the **Department of Wonder**. Defined new studio branding, game key marketing messaging and assets, secured placement, and comarketing opportunities with first parties and key partners.

Managed PR vendors and teammates. Counseled studio leadership on market opportunities, communication strategies, and publishing partnerships. Created award and festival strategy as well as facilitating all submissions. Collaborated with studio clients on marketing beats and awareness of groundbreaking entertainment tech projects for Oculus VR For Good, Amex, St. Jude, and more.

MOONBOT STUDIOS

MARKETING DIRECTOR (2012 - 2016)

Developed strategy, executed marketing/PR/social media plans for products at an Academy Award-winning transmedia studio: apps, short films, video games, episodic pilots, books, and branded entertainment. Proven track record of success with extremely limited budget and resources: 1.3MM+ apps sold, 32 MM+ film views, +200% social reach.

Fostered relationships with distribution platforms (book publishers/retailers, app stores, video distribution channels). Established and implemented awards and festival strategy for projects, earning over 100 festival selections plus industry honors from the Academy Awards, Emmy Awards, Webbys, Clios, Annie Awards, and more. Created deep relationships with kids influencers like mommy bloggers, librarians, and artists.

Refined products with the creative/production team through playtesting, market analysis, user experience. Produced and curated content marketing including "making of" documentary videos, infographics, eBooks, and interviews. Oversaw Moonbot merchandising, online store, and retailer relationships.

See more career context on LinkedIn.

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CURRENTLY LEARNING

Hindenburg for audio editing. Unity basics + Night School's node-based visual scripting system, Night Tools.

A ton about publishing games in the early 90s.

ENDORSEMENTS

"Sara's creative expertise crosses so many disciplines. She sees the commonality between mediums and has the vocabulary and smarts to bring insight to them all. Her work is always articulate and insightful, and her arguments are well-researched. It's such a joy to collaborate with her on small or large projects."

 Adam Volker, Art Director, Soft Rains

"Sara is a generational talent that anyone would be fortunate to collaborate with. She effortlessly balances proactive and independent leadership with collaboration; running point on developing strategies and plans while working together on feedback and delivery. Sara operates at the highest level of strategy while also working on the hands on execution. If there is ever an ambiguous challenge at hand, Sara will dive in full heartedly."

 Jen Cadic, Managing Director, Psyop

"I greatly appreciate Sara's dedication to the studio vision, her **real and clear passion** for making the team strong and our games incredible and her willingness to take on things when there's a need."

Bryant Cannon, Game
 Director & Lead Developer,
 Night School

SIDE QUESTS

TEACHING & MENTORSHIP

As a lifelong learner, sharing my craft with others is immensely rewarding.

I've taught at my alma mater, Centenary College (ART/COMM 351 Web Design, ART/COMM 316 Content Strategy for the Web), Rocky Mountain College of Art & Design (CE 162: Web Design: Usability & Accessibility), and the Renzi Center for Education & Art (Film Camp, Remix Camp, former board president). Teaching has given me **more learnings than I could ever share with my students** – college-aged or bright-eyed youths. I currently mentor community managers at our sister studios within Netflix. During my studies at the University of Denver, I mentored college students to produce design projects for local non-profits.

CREATIVE COMMUNITY

I'm at my best working hand-in-hand with other creative entrepreneurs in my local community. I've built the marketing machine for two indie game studios and majorly leveled up my current studio. I love being scrappy, inventive, and hands-on.

For my entire professional career, I've freelanced in graphic/web design, product design, brand identity, film editing, and podcast production. It's kept my creative skillset sharp and enabled me to **build deep relationships with entrepreneurs and creators** from many creative professions. I've built brands for restaurants, launched record stores, and created online communities for tiny small towns. Every project teaches me something new to bring to my work in games.

BUILDING FROM THE GROUND UP

I thrive on creating opportunities and building new things. Inspired by my time in college radio and volunteering for my local public radio station, I taught myself to craft audio stories. In 2014, I co-founded a company to produce live storytelling events, and turned those into the All Y'all Podcast, featuring true stories from our community in Shreveport, Louisiana. Since then, my audio storytelling work has been commissioned and featured by StoryCorps, NPR, and Louisiana Public Broadcasting. Now that I'm based in Los Angeles, I'm in production on a new podcast about a little-known but fascinating games/software publisher, Softdisk.

I also love books and am passionate about the **art and story of games**. Collaborating with my fellow devs, I designed and edited art books for the game projects I've worked on (*Creature in the Well, Stonefly, Taking Flight*).

SELECT SHIPPED TITLES

GAMES

OXENFREE I & II, Afterparty, Stonefly, Creature in the Well, Island Time VR, Manifest 99, Diggs Nightcrawler, Lollipop 3: Eggs of Doom, Moonbeeps: Gizmo and Moonbeeps: Hide & Seek, Moonbeeps: Fireflies

FILMS

The Evolution of Testicles, Son of Jaguar, Taking Flight, The Cask of Amontillado, The Raven, Gatorade's The Boy Who Learned To Fly, Turner Classic Movie's Movie Camp

TRANSMEDIA

The Fantastic Flying Books of Mr. Morris Lessmore, The Numberlys, Chipotle's The Scarecrow, I Am A Witness, Billy's Booger, Lost Ollie, Guardians of Childhood